WOULD YOU LIKE YOUR GARDEN WASTE COLLECTED?

Sign up from 16 April 2018 to receive garden waste collections from 1 May 2018

£30 per bin per year

If you opted in last year, you will need to sign up by 30 April 2018 to ensure you receive a continuous collection

For new sign ups allow 10 days from payment for grey bin delivery

Sign up at: chorley.gov.uk/bins
FAQs

When can I sign up?
You can sign up from 16 April 2018 at chorley.gov.uk/bins. You will be taken through our MyAccount system where you will be asked to log in or register if you’ve not used the system before. If you’d prefer not to register an account you can continue as a guest.

What if I don’t want to pay?
Garden waste will not be collected from your property. We’d encourage people to compost, take it to the tip or consider sharing with a neighbour and split the cost.

Are there any concessions?
No.

Is this not already included in my council tax?
Council tax does not cover all of our costs. The additional funding provided by Central Government is rapidly decreasing and Lancashire County Council is withdrawing the £1 million subsidy we receive for recycling due to cuts in funding, which it is receiving. To protect and maintain this service a charge has been introduced.

Which bin should I use?
Garden waste is collected in a grey bin. If you are signing up for the first time and the property hasn’t previously had a garden waste subscription, we will deliver a grey bin.

Can I share a bin with a neighbour?
Yes, as long as one of you takes responsibility and registers and pays for the service.

Can I still put the same things in my grey bin?
Yes, garden waste but not food waste. Items that can be included are: leaves, weeds, grass cuttings, garden prunings, twigs and small branches, windfall fruit, straw and sawdust from domestic pets and cut flowers.

I live in a flat/shared accommodation – what happens?
You will need to speak to your neighbours or your landlord to see if they are willing to pay for garden waste collections.

How many collections will I receive?
You will receive a minimum of 22 collections per year, which equates to £1.30 per collection. There will be no collections for four weeks over the Christmas and New Year period.

If I sign up part way through the year do I get a discount?
No. The price is per bin per subscription year regardless of when you sign up. The subscription year runs from 1 May to 30 April.

Will my collection day change?
In order to ensure collection rounds are efficient it may be necessary to change your collection day but we will let you know if that’s going to be the case.

I don’t have garden waste in winter. Do I get a reduction?
No. The charge is for a full year and we cannot reduce the charge based on the number of times the bin is used.

Will you take extra waste at the side of my grey bin?
No, only garden waste in your grey bin will be collected.

What if I need more than one bin?
You can pay £30 per bin for each additional subscription at any point in the year. Additional grey bins will be delivered.

What happens if I move home?
You need to leave your grey bin at your old property. If garden waste is not collected from your new address you will need to opt in at this address.

Sign up at: chorley.gov.uk/bins